

**SUBJECT****Instrument Cluster intermittently inoperative****MODEL**

I12 (i8)

**SITUATION**

Intermittently the Instrument Cluster (Kombi) numerical displays are shown as just a line/dash.

 <p>GRUSB6215-02</p>	<p>Correctly functioning Instrument Cluster will show the speed, time, Date, etc.</p>
 <p>GRUSB6215-03</p>	<p>Incorrectly functioning Instrument Cluster with numeric displays displaying only dashes</p>

**CAUSE**

Instrument Cluster Software

**CORRECTION**

Reprogram vehicle using ISTA/P V3.57.1 or higher software.

**PROCEDURE**

Run a vehicle test using ISTA/D. Work thru test plans for any existing fault codes.

Program and code vehicle using ISTA/P V3.57.1 or higher software (integration level I001-15-11-502 or higher).

**Always connect a BMW approved battery charger / power supply ([SI B04 23 10](#)).**

**WARRANTY INFORMATION**

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

<b>Defect Code:</b>	<b>62 13 03 18 00</b>		
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>	
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)	
And:			
61 25 910	Refer to KSD2	Recharging high-voltage battery unit (to high voltage charging unit)	
And, as necessary:			
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module	
And:			
61 00 730	Refer to KSD2	Programming / encoding control unit(s)	
And:			
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply(indicated in KSD2 as “Charging battery to EME”)	

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation, however it does require an individual punch time and an explanation on the repair order and in the claim comments.

## **Vehicle Programming and Encoding**

If a control module was working properly and it fails to program correctly or requires initialization, please claim this additional work with the applicable KSD2 labor operations under the defect code listed above.

The diagnosis and repair of vehicles “arriving” with failed control modules or stored faults which will cause them to fail during programming cannot be claimed under the defect code listed in this bulletin.

## **Other Repairs**

If other eligible and covered work is performed “prior” to programming and coding the vehicle, claim this work with the applicable defect code and labor operations listed in KSD2.

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